#### **BUDGET ACCOMMODATION WITHOUT COMPROMISE**

# VILLA CALANGUTE PHASE TWENTY ONE



9922033229/ 9860716060 WWW.VILLACALANGUTE.COM/PHASE21

- 03 Welcome 17 Getting Around
- 04 Villa Services 18 Phone Numbers
- P Reviews & Feedback 19 Konkani Phrases
- 10 Villa Checkout 21 What's Local
  - Activities in Goa 22 Map of Goa
  - Attractions 23 Villa Addresses
- 16 Safety & Security 24 Our Villas







### DISCOVER GOA WITH US

Dear Guests,

Welcome to 'Villa Calangute' - where guests return year after year.

Welcome to Villa Calangute Phase 21 which is essentially a villa split into 4 independent apartments. This budget accommodation is a great option for those that want to spend the whole day at the beach, (which is only a 2 minute walk away) and then want to come home to a nice, clean, cozy, self catered apartment in Goa to cook up an evening meal. Have your next holiday on a budget without compromising on service and fun.

We are a family run business with over 12 years experience and have amalgamated our knowledge and expertise and produced a wonderful holiday homes finished to western standards. Our team is always on hand to help and advice on all matters – from trips and excursions/where to buy things/medical or anything that needs dealing with!

We want you to leave Villa Calangute with a treasure trove of memories. We want you to feel like you're leaving good friends behind – friends who have enhanced your holiday with unbelievable service and in-depth local knowledge. And like with all good friends, you'll want to visit again.

Why not check in, relax and Discover Goa with us, enriched by the Goan heritage of 'Susegad'\*.

Villa Calangute Team

Reservations Office: 0091 9860716060 / 0091 9922033229

Website: www.villacalangute.com

E-mail: infoevillacalangute.com and villacalanguteegmail.com

<sup>\*</sup>Susegad is a term associated with Goans and can be loosely translated as a laid back, easygoing approach towards life. It prescribes that you relax, be happy, worry not and take your time in whatever you do, even if it is doing nothing at all.

### WHAT DO WE OFFER?

COMFORTABLE LUXURY

In this demanding age for quality, our guest accommodation has been the focus of much effort to ensure that all our residents enjoy the finest of modern day necessities as well as providing the highest in bedroom comforts. Stylish and spotless our rooms are large, airy & tastefully decorated with stylish wall hangings and pictures.

1 Apartment- each spacious apartment focuses on your comfort with cool terracotta floors with white walls and pops of colour are added with accent walls and tasteful artwork. Each private apartment comprises of 1 bedroom with an en suite bathroom, open plan living cum dining room and kitchen. The stylish apartment is approximately 90 m2 and can comfortably accommodate up to 2-3 guests.

**Bedroom**- In the bedroom you will find a king size bed, bed size tables with mood lighting, digital safe and a closet. The attached bathroom has a shower, western style toilet and vanity unit.

**Living Room**- the cosy living room consists of an L shaped sofa, a cane armchair, LCD TV with satellite, FREE Wi-Fi internet, book library, invertor, and a dining area with table and chairs.

**Kitchen**- the well equipped kitchen with toaster, refrigerator, microwave, kettle, gas stove and few dishes, pots and pans, crockery and cutlery so you can cook a quick meal at any time of the day. Why not prop up a bar stool and indulge in a good book or read the morning paper? A cook is available for as required for a nominal charge, please tip them accordingly.

**Swimming Pool**- Please note that there is no swimming pool at the property.

**Garden**- In addition, there is small balcony overlooking the quiet courtyard, great for having your morning coffee whilst catching the sun rays. This peaceful retreat is ideal for couples who want to cook a few meals and have a bit more space than a traditional hotel room. The 3 apartments are enclosed within gated compound wall and flaunts a small yet dainty garden at the entrance. There is gated parking available. The external grounds of the villa are monitored by CCTV surveillance.

Housekeeping is done daily and linens are changed twice a week. The supervisor resides on the property. Please note that there is no washing machine available at the apartments but there is a payable laundry service. Car/bike rental and airport/railway/bus station pick-up can be arranged if required.

Cooking can be provided for an additional cost, please pay the housekeeper directly, whose charges are reasonable. Alternatively, order in from The RoundAbout - Bistro & Bar Restaurant or from any of the neighbouring restaurants, the cuisines available are endless and you will surely find something to tickle your taste buds.

**Security**- at Villa Calangute your comfort and security is our main priority. The beach villa has a wardrobe mounted digital safe to keep your valuables secure. The villa's property is gated.

#### **INTERNET**

We have FREE WiFi available at the villa and is strongest in the living room.

#### **PARKING**

There is Parking only for bikes, cars will have to aprk on the road outside the apartment.

## THOUGHTFUL AMENITIES

#### **GETTING TO VILLA CALANGUTE PHASE 21**

Dabolim Airport (at present is the only airport in Goa) is a 45 minutes drive from our villa, airport pick-up can be arranged for an extra charge (a driver standing with your name on a board immediately as you leave the arrival hall). See our other <u>third party</u> services.

Alternatively, you can just pick up one of the readily available taxis at the airport's Taxi Counter and tell them to head straight to Candolim, and you will see our large signpost outside. See our <u>Location Map</u>.



### BEST VILLAS IN GOA FOR RENT

To ensure that our standards of comfort and value meet your expectations, we continually assess our villas, working with our local representatives, to maintain an ongoing programme of improvements. By paying attention to your suggestions, letters and emails, we are continually improving our holiday home. We only rent the villa to one party at a time so you have maximum privacy. Read our Reviews from past guests. We also go above and beyond for our guests and have a selection of add on experiences via our Concierge Service to enhance your stay.

#### WHAT IS THE COST OF STAYING IN VILLA CALANGUTE?

See the villa tariff, availability, latest deals and best prices on our instant booking site. Please note that our minimum package for this flat is for 1 air conditioned bedrooms for up to 3 people with 1 bathroom, kitchen, garden, living room cum dining area.

We can accommodate smaller groups but you will be charged according to our minimum package. See our full villa collection. The villa contains 1 king size beds. All guests must be mentioned and agreed at the time of booking. We still count children in your party size thereby reducing the cost of each member of your party. Please mention the number of adults and children when booking. Minimum stay is 3 days and this increases to 7 around the Christmas and New Years period.

#### HOW DO I CONFIRM THE BOOKING?

50% of the rental fee is required to confirm the booking. The remaining holiday balance should be paid on arrival. A security deposit of INR 10,000 cash is taken against breakages, loss, theft and damage, etc and is refunded on departure as long as the villa is returned in the same condition in which it was given. The security deposit is payable on arrival along with your holiday balance. Here are our  $\underline{5}$ simple steps to booking your holiday in Goa.



### ABOUT VILLA CALANGUTE

All guests must produce photographic ID upon check in and photocopies of the ID must be given to management as per notification issued by the District Collector, North Goa, Panjim.

#### For Indian nationals acceptable photo ID is one of the following, we don't accept PAN Cards:

- 1. Driving License (with photo)
- 2. Election Card (with photo)
- 3. Passport (with photo)
- 4. Aadhaar Card (with photo)

For Foreign Nationals (i.e Non-Indian Passport holders, including OCIs and POIs holders) only passports are accepted as a form of ID. As per the Government's rules and regulations foreign nationals must carry a photocopy of their passport, Indian visa, and C Form and hand it over to the supervisor upon checkin.

#### **CANCELLATIONS**

The booking deposit is non-refundable unless we get another booking for the same time and are able to re-let the property. If dates are changed, we shall try and

accommodate this where possible but there are no guarantees. Once the balance is paid in full on arrival there will be no refunds. See our full Terms and Conditions.

#### **ABOUT ALL OUR VILLAS**

We are and providing you with a self contained villa offering clean and comfortable accommodation with daily housekeeping. This vacation villa has the facilities to sleep with the means to prepare and cook your own meals.

To cook or not to cook, that is the question? If you're the primary chef in your home, this question comes into play when deciding on your ideal holiday. Each kitchen is fully furnished with a kettle, full size fridge, freezer, toaster, microwave, mixer, pressure cooker, gas cooking hob, oven, non-stick pots and pans with enough crockery and cutlery for the whole group.

For the adults wine, whisky, brandy glasses are all in tow and for the kids there is child-friendly plastic cups and plates. Please feel free to use the cooking facilities.



### AT YOUR SERVICE

Newton's supermarket and Babute's bazaar are just 2-5 minute walk away from the villas so you can easily pick up all your cooking essentials such as tea, milk, sugar, oil, salt, pepper and much more.

Most of your questions and queries will be answered on our <u>FAO</u> sections on our website. Once you have confirmed your booking, we will send you a link with all your booking details.

#### **BEFORE YOU ARRIVE**

We'll get in touch before you arrive to discuss your personal preferences, answer any questions you might have and ensure you have all of our contact details should you need anything. Our virtual concierge is a personal online service that lets you enhance your stay with a request for shopping, amenities or services and this extra level of personal service continues when the guests step through the gates of our villas.

#### ON YOUR ARRIVAL

Guests are welcomed with a cool drink, before being given an extensive tour of your villa.

You'll meet the manager and be given our phone numbers so you can contact any one of the team. Guests will received a Map and Guide of Goa. This is just our little way to welcome you to our holiday home.

#### **OUR TEAM**

We're all here to ensure your stay is as comfortable and effortless as possible. From the owners to our supervisors, housekeepers and management, we'll do everything we can to help – and although we have a lot of people on the team, by the end of the holiday you'll know them all personally.

#### LOCAL KNOWLEDGE

Our extensive local knowledge ensures that when you step out of our cocooned paradise to explore Goa's rich diversity, you'll enjoy the best authentic sights, flavours and experiences. Our team have been carefully chosen for their personal attributes, warm personalities and extensive local knowledge see our <u>GOA Blog</u>. Below is our useful user guide for your holiday in Goa.



### LET'S STAY CONNECTED

#### **SOCIAL MEDIA**

If you enjoyed your stay at Villa Calangute, please let us know and post a review on TripAdvisor and recommend us on Facebook, so that others can also enjoy this experience.

Social Media- You have stayed with us, spoken to us, written to us and graced us with your presence, let's stay connected.

- -Check in on Facebook page and then recommend us if you are happy with our service, location, facilities and overall vibe.
- -Review us on Google+
- -Subscribe to Villa Calangute's Youtube channel
- -Upload photos on Instagram and use tag us #villacalangute
- -Tweet about us on twitter

#### PHOTO OF THE MONTH COMPETITION

Please have a look at the following page: www.villacalangute.com/photo-of-the-month/

Every month the management at Villa Calangute selects a 'Photo of the Month'. The winner is chosen based upon the number of likes received, composition, lighting and originality.

The reward is a gift Voucher of INR 10,000 which is redeemable against your next stay at Villa Calangute. This voucher can be redeemed by you and is transferable to your friends or family. (This voucher has no cash value and is for one time use only. Minimum stay is 3 nights).

Please do not forget to click a Selfie, upload on Facebook <u>www.facebook.com/villacalangute/</u> and tag Villa Calangute Goa.







Mrs. Madhuri kashyup stayed with us in January 2019 @ Phase 3

### CHECKOUT TIPS

#### **CHECK OUT PROCEDURE**

- 1. Check out time is 10 am. If you need to arrange for a late check out please contact the front desk for assistance, they will check availability. A late check out fee is applicable.
- 2. In case you are checking out earlier than 10 am, please inform the front desk representative at least 24 hours before so we can arrange to check the room and return the security deposit.
- 3. Please fill out the feedback form.
- 4. The front desk representative will return your security deposit (if applicable).
- 5. The front desk representative will collect the room key.
- 6. Book your next stay at Villa Calangute. 😧



#### **PACKING CHECKLIST**

- 1. Check and clear your personal items from the safe, please ensure the safe is left open for the next guests to use.
- 2. Pack mobile, laptop, tablets, camera and chargers.
- 3. Pack clothes, sunglasses, swimwear, belts, watch, hats and shoes.
- 4. Make sure you have your IDs with you such as your passport and Driving license.
- 5. Ensure any items that you have borrowed from the hotel like iron, hair dryer etc are returned to reception.
- 6. Organise a taxi to take you to the airport/train station or if you are driving down from the neighbouring states pack your vehicle.



### DISCOVER GOA WITH US...

#### **BEACH**

Soak up some rays; enjoy a picture – postcard sunset or the sight of fishermen pulling in their nets. Take a leisurely stroll down Calangute or Candolim Beach while the kids enjoy building sandcastles or just romping about.

#### **CASINOS**

Capture the excitement of Las Vegas at the various casinos in Goa. Try your luck on the electronic gaming machines like blackjack, roulette and the slots. Everyone's a winner here! You can visit these casinos in Goa any time of the day or night and there are numerous casinos to choose from each offering different attractions such as food, drinks and beautiful views of the sea. Poker, Roulette, Black Jack, you name it, there is a casino in Goa promising a thrilling time.

Deltin Royale Casino - Goa's Casino Royale
Also referred to as Casino Royale, this place is a
dream come true for gambling enthusiasts. There
are a variety of gambling options available here
with dedicated rooms such as the Royale Poker
room and games such as American Roulette, Teen
Patti, Blackjack and Baccarat. They also have slot
machines and a Money Wheel. Deltin Royale is a
casino in Goa like no other. Enjoy their lavish
spread of cuisines, live performance and delicious
cocktails. Enjoy this offshore casino as it floats
lazily down the Mandovi River.

Location: Noah's Ark, RND Jetty, Dayanand Bandodkar Road, Panaji

Timings: Open 24 hours a day, 7 days a week

Entry: Prices start from INR 2,500 (Monday to Thursday) and INR 3,000 (Friday to Sunday). Age limit is 21 and above. There are several packages based on the day of the week, VIP packages, ladies packages and so on. [Unlimited food and drinks are included in this fee, as is an allotment of one-time play chips.]

Dress Code: Formals or smart casual clothing only.

#### Deltin Jaqk, Goa

The Deltin Jaqk is a luxurious gambling haven aboard a ship on the Mandovi River. With over 300 gaming options to choose from, as well as delicious food and drink options, this is the ultimate casino in Goa. The Jaqk offers special learners tables for those who are still learning the ropes and on the other hand, hosts world-class tournaments for the seasoned experts. While only those above 21 are allowed entry onto the casino floor, there is a children's room dedicated to taking care of all young guests. Finally, they also have an on-board ATM machine to take care of any last minute bets that you might want to lay down.

Location: Fisheries Dept. Building, Dayanand Bandodkar Road, Fisheries Jetty, Panaji

Timings: Open 24 hours a day, 7 days a week

Entry Fees: Prices start from INR 2,000 (Monday to Thursday) and INR 2,500 (Friday to Sunday). There are several packages based on the day of the week, VIP packages, ladies packages and so on. [Unlimited food and drinks are also included in this fee, as is an allotment of one-time play chips.]

Dress Code: Formals or smart casual clothing only.

#### Casino Pride, Goa

A beautiful floating casino in Goa, set on the Mandovi River, this casino enjoys immense popularity. With around 40 gaming tables and a wide array of games including, Poker, Baccarat, Roulette, Flush, Blackjack, Andar Bahar and Casino War, this outlet has something for everyone. You can also try one of their slot machines or spin the Money Wheel to see if fortune favors you. If you're a seasoned player, it might be of interest to know that Casino Pride also hosts large-scale poker tournaments. Apart from the beautiful scenery, you can also enjoy live Bollywood performances.

### THE HIDDEN GEMS

This Goa casino has a special zone for children with relevant entertainment options.

Location: River Mandovi, Captain of Ports Jetty, Panaji

Timings: Open 24 hours a day, 7 days a week

Entry Fees: Prices start from INR 1,500 (Monday to Thursday) and INR 2,000 (Friday to Sunday) [Unlimited food and drinks are also included in this fee, as is an allotment of one-time play coupons.]

Dress Code: Formals or smart casual clothing. Short and sleeveless t-shirts, as well as flip-flops and chappals, are not permitted.

#### Casino Palms, Goa

A popular gambling outlet. Casino Palms offers varied gambling options such as Roulette, Machine Poker, Blackjack, Flush, and Baccarat as well as slot machines for you to try your luck.

Location: No. 7/129-B, Saunta Vaddo, Calangute-Baga Road, Bardez, Baga

Timings: Open 24 hours a day, 7 days a week Entry Fees: Priced at INR 1,000 for all days of the week. [Unlimited food and drinks are also included in this fee].

#### **SHOPPING**

Villa Calangute, Goa is located close to a Babute's Supermarket and Newton's Supermarket, where you can purchase your food, drinks, toiletries and other essentials. There are many shops in the vicinity where you can pick up souvenirs, cashew nuts, cashew Feni, clothes and other local delicacies. We are 15 kilometers downtown from Panaji market, which is the major shopping hub in Goa. The shopping hours are from 10.30 am to 1 pm and 4 pm to 8 pm. On Sunday few shops remain open.

Flea markets to visit, during the main season
Anjuna Flea Market on Wednesdays from 9 am-6
pm. Ingo's Saturday Night Market and
Mackie's market on Saturdays from 4 pm
onwards.

**The Goa Collective Bazaar at HillTop** on Friday. Michael's School, Ozran Beach Road, Near St, Vagator, Goa 403509. 0832 227 3665. Opens at 7pm.

#### **BEAUTY**

#### Snip Salon and Spa, Calangute

A variety of Spa services await you at the Snip Salon and Spa to help soothe your body and rejuvenate your spirit. Pamper yourself by choosing from their range of luxurious body treatments administered by the Spa specialists. Open Daily, 7 am -10 pm. Call 0832 227 5421

#### Neomi's Hair and Beauty Salon, Calangute.

As one of the leading and professional Hair Salons in Goa since 1997, Neomis Salon and Spa has everything to keep you looking and feeling ravishing. Their goal is to make sure you get the high quality treatment so you can walk out as the best version of yourself. Contact them today and treat yourself to their pampering services! Opens Daily but Closed on Monday, 9 am -8 pm Call 077740 06593

#### **FAMOUS CLUBS**

#### Sing

Located in Sinquerim, SinQ Night Club is upbeat and trendy with chill vibes all over, a chic loungeclub experience that doesn't have to wait until the sun goes down.

#### **LPK Waterfront**

Lively nightclub next to the river with a rock carving-themed interior design.

#### Cohiba

Cohiba near Fort Aguada for some live music, great food and a chill evening with friends and fam. Their Retro Saturdays are a hit with the locals, tourists, expats and long stay Goa dwellers.

### FULL OF CULTURE

#### Tito's Club

nightlife place in Goa. Located at Tito's Lane in north Goa's Baga, this was one of the first discotheques to open in the state. Electrifying lights, loud rhythmic music, and a thundering dance floor... there is a party every day here in the tourist season. But on Saturday nights, the dance floor is on fire. Music and party lovers from all over the world come here to party. Tito's Goa is actually a courtyard comprising of an open-air restaurant, a concert space, and the nightclubs -Club Tito's, Bollywood Discotheque, and Café Mambo. Kamaki, which has also become very popular, is across the lane. Tito's Goa was established by Tito Henry De Souza in 1971, when the hippies were still in Goa, searching for spiritual salvation and nirvana. International tourists began to arrive in Goa, heard of Tito's and landed up here. The Indians followed. Now, Tito's Goa is a famous landmark in the state, not to be missed if you are a party lover.

Tito's Goa is the most famous and popular

#### **AREA ATTRACTIONS**

- 1. Archaeological sites and forts
- 2. Beaches
- 3. Places of worship
- 4. Wildlife Sanctuaries
- 5. Other places of interest

An emerald fleck on India's Western coast, Goa is just a 50-minute flight from Mumbai, India's commercial capital. Golden beaches, blue skies, green hills, silvery sands fringed with palms - Goa is a magical blend of oriental and occidental baroque architecture set in a tropical landscape. Its charm lies in the fact that there is something for everyone. The following pages list a number of the most popular area attractions in Goa, as well as some lesser - known local favorites. There are many more things to see and do than could be listed here - be sure to inquire with our Guest Relations Manager for more information. In the room you will find maps, brochures, schedules and anything else you may need to explore Goa and the surrounding area. Enjoy your stay!



### STEEPED IN HISTORY

#### **Archaeological Sites and Forts**

Guarding the mouth of the Mandovi River is the 17th century Fort Aguada. Built over a period of 8 years it provided water to ships anchored nearby. It is now used as the Central Civil Jail. The lighthouse which lies in close proximity offers spectacular views of the surrounding areas. The isolated and extremely beautiful Tiracol Fort is located on the north bank of the Tiracol River. Other places of historical interest are the Viceroy's Arch at Old Goa, the Idalcao Palace, previously housing the Secretariat and the statue of Abbe Faria, the mystic at Panaji and the Reis Magos Fort.

#### **More Beaches**

Goa is home to several famous beaches that draw visitors from all parts of the world. Calangute beach is just 16 kms from Panaji. The romantic Vagator beach lies beneath a hillock crowned by the Chapora fort. Just a half hour's drive from the hotel is Anjuna beach with its famous flea market on Wednesday.

#### **Places of Worship**

Temples: The largest and the most famous of Goan temples is Shantadurga dedicated to the goddess of peace. It is set in a picturesque forest clearing on a hillside. The 18th century Sri Mangueshi temple located amidst lush green hills with its lofty white tower at the entrance is one of Goa's most important landmarks. Another must see temple is the Chandreshwar Bhoothnath temple, which is just 15 kms from Margao in South Goa. This 400-year-old temple sits atop a towering hill with breath-taking panoramic views of the countryside and the coastline. Another famous temple is the Saptakoteshwar temple in the serene village of Naroa which can be reached by taking a ferry from the Divar Island near Old Goa.

**Churches:** Built of laterite and lime plaster, the churches in Goa are a Portuguese legacy. The styles of the renaissance and baroque are combined effectively to make each an architectural masterpiece.

Of these the most famous is the Basilica of Bom Jesus.

Built in the 16th century, dedicated to Infant Jesus this world renowned church is home to the sacred remains of St. Francis Xavier displayed in a rich silver casket. Other must see churches include the Se Cathedral, Chapel of St. Francis Xavier, and the Church of Our Lady of Rosary in Old Goa and the Church of the Holy Spirit in South Goa. Also the Immaculate Conception Church in the heart of Panjim City.

Built in 1565 when the Captain of the Rachol Fort razed an ancient Hindu temple to the ground, the church was in turn burned down by Muslim invaders. The present structure and the cross in the center of the square date back to the late 17th century when the Church was rebuilt.

**Mosques**: Safa Masjid, Goa's oldest mosque, lies about 2 kms west of Ponda on the main Panaji-Bangalore highway. Built by Goa's Muslim ruler Adil Shah in 1560 it was once surrounded by gardens and fountains. All that remains of the original complex is a white building-the prayer hall, which is still in use.

#### Wildlife Sanctuaries

Tired of the city hustle and bustle? Goa's wildlife sanctuaries offer fresh forest scented air, dense jungle, wildlife and lots of peace and quiet.

The **Bondla Wildlife Sanctuary** located in the lush foothills of the Western Ghats is Goa's smallest but most popular sanctuary. The main attraction here is the mini-zoo which houses bears, porcupines, deer, elephants, snakes, bison, leopards and lions. Next to the zoo are the botanical gardens where over 400 Goan and exotic plants are displayed.

The less frequented Cotigao Wildlife Sanctuary in the extreme southeast of Goa is home to about 200 different bird species.

### EXPLORE THE UNKNOWN

The **Bhagwan Mahavir Wildlife Sanctuary** spread over 240sq. kms on Goa's eastern border is the largest and most spectacular of sanctuaries. The wildlife here is similar to other sanctuaries with one exception-black panthers which inhabit the higher ground. Bison is rampant with hyena, toddy

cat, wild dogs, sloth bears and otters for company.

Tigers and elephants wander in from neighbouring

Karnataka.

The Salim Ali Bird Sanctuary in the lush green island of Chorao is a hit with birdwatchers. Resident birds include eagles, egrets, herons, kingfishers, kites, woodpeckers, myna, among others. During November and December, thousands of migratory birds including storks, sea gulls, teals and cormorants can be seen.

#### Other Places of Interest

**Dudhsagar Waterfalls:** The 309-mt-high 'Sea of Milk' on the eastern border is one of the most famous waterfalls in Goa and is most spectacular during the monsoons.

**Mayem Lake:** This Lake near the Narve village is an excellent picnic spot surrounded by green hills. The chief attraction here is the boating facility.

**Old Goa**: Just 10 kms east of Panaji lies the ancient city of Old Goa founded by Adil Shah in the 16th century and subsequently colonized by the Portuguese. It is dotted with majestic churches and imposing cathedrals and was often referred to as the "Rome of the East".

Naval Aviation Museum: This museum in Vasco is Asia's only such museum and displays aircraft that span the entire history of naval aviation in India. A major attraction is the Sea Harrier jump jet, which is currently in front-line service with the Indian Navy. Inside the building is showcased in the armament room naval memorabilia-vintage torpedoes and rockets all deployed in previous wars. Rare photos of Goa's liberation adorn the archival photography section.

**Spice Plantations:** Spices were the wealth that attracted the Portuguese and Goa still boasts of spice plantations occupying acres of land. See how pepper, tamarind, cardamom, cinnamon and other tropical spices are grown and buy little spice pouches to take back home from the plantation shop. The spice plantation is located in Ponda.



### **EMERGENCY SERVICES**

#### First Aid Kit

There is a small first aid kept in each villa, please contact the villa supervisor encase there is an accident, you need assistance or are feeling unwell.

#### **Emergency Numbers**

- 1. For any emergencies call the villa supervisor.
- 2. The phone numbers of the emergency service are provided in this directory under 'useful phone numbers.'

#### **Security Services**

- 1. Fire extinguishers are installed in the villa
- 2. Electronic Safes are in each villa, please enter your own 4 digit code.

At the Villa Calangute, Goa your safety is our first concern. We ask that you please take a moment to review the important information provided below. Our security staff is available to help you. If you have any questions, please speak to your check in supervisor for assistance.

#### **Emergency Procedures**

The most important part of our safety program is making sure that you know what to do in the event of an emergency.

#### **Fire Safety Procedures**

Make a note of the nearest fire extinguisher and fire alarms. We want to make sure you are prepared to exit the villa safely if any of our detection systems sound a warning. We therefore ask that you please familiarize yourself with the following procedures.

#### **Exiting the Villa**

- 1. Do not panic.
- 2. Take your key.
- 3. If you must leave the room, feel the door handle to see if it is hot. If it is not hot, open the door slightly to see if you can make it to the nearest evacuation area.
- 4. If your door handle is hot DO NOT OPEN THE DOOR or try to access the hallway.

- 5. To ensure smoke does not enter your room, place wet bath towels at the lower end of your door.
- 6. Fill your bathtub/sink with water to maintain the wet towels at the door.
- 7. Do not break any balcony doors.

#### **Security and Traveler**

#### **Safety Tips**

We want to do all we can to help you enjoy a memorable and safe stay at the villas. Here are a few tips for your safety and security while you are travelling.

- 1. Electronic safes are installed in each villa for safeguarding valuables; please choose your own security code.
- 2. Fully identify all visitors to your room. If you doubt anyone's identity, please call the supervisor.
- 3. Safeguard & keep your villa key with you at all times.
- 4. Ensure that all windows, doors and sliding glass doors are locked when going out.
- 5. Do not encourage strangers. Visitors are not allowed in the villas.

#### Sustainability & Ecotourism

These are some ways we promote sustainable & eco-friendly tourism:

- Use solar heating as alternate form of energy
- Reduce the use of single use disposable plastics
- Encourage guests to reuse their linen and towels
- Segregate our waste & Compost wet waste
- Use energy saving bulbs
- Reduce use of single use plastic bottles

We have a range of ecofriendly reusable steel bottles to purchase. If you would like to take the bottle home, please let front desk know and a INR 500 per bottle surcharge will be added to your account. Remember, there's no better time to invest in a bottle for life. Fill up and drink up.

### **GETTING AROUND**

The villas ares centrally located so the shops, beach, bank and supermarkets are all within walking distance. If you want to travel further afield there are many options for you to get around in Goa. Public transport largely consists of privately operated buses linking the major towns to rural areas.

Hired forms of transport include unmetered taxis and, in urban areas, auto-rickshaws. Other than buses, 'pilots' tend to be the cheapest mode of transport. You can also rent out a motorcycle and explore the many contrasts that Goa has to offer around every twist and turn.

- -Hire Bikes geared or non-geared 'per day' basis. The price range is Rs. 200 to Rs. 350 per day depending on the kind of bike. Geared bikes range from Rs. 400 to Rs. 1000 per day. Ensure you carry your driving licence and the driver must wear a helmet.
- **Pilot Service** A popular mode of transportation in Goa is the motorcycle taxi, operated by drivers who are locally called 'pilots'. These vehicles transport a single pillion rider, at fares that are usually negotiated. Can be used for long or short distances, charges are about Rs. 15 to Rs. 20 (1 km or little more).
- -Use the local Bus Service. Local private buses in Goa have a wide network even in the remotest areas. It is a cheaper mode of transport than others, they charge about Rs. 10 for 2 to 3 kilometers. There are bus stops everywhere & the names of the places they will stop at is written in the front side of the bus. There is also a state transport service called Kadamba Transport Corporation. These buses do not stop at all stops but only main cities, for example Mapusa to Panaji and Panaji to Margao.

#### -Auto rickshaws or Cabs/Taxis

The least cost effective way to travel is by private taxis or auto rickshaws – no meter system and you can be charged more.

Fix the price before travelling in the vehicle and let them know if they have to wait as waiting charged may apply. You can avail the pre-paid taxi service from the airport that follows a standard amount based on number of kilometers. Also available at some railway stations.

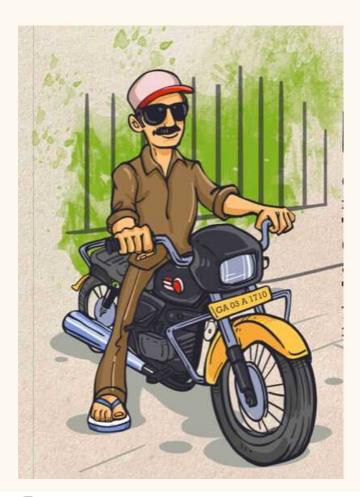
#### -Self-Drive Cars are also available

-Ferry River Crossings in Goa are serviced by flat-bottomed ferryboats. Crammed with people and vehicles, they go about their task in an unhurried manner. They are extremely reasonable and run from dawn till late in the evening. It's free for pedestrians and two wheelers and minimal charges are applicable to cars.

The ferry is a very convenient & cost effective way to travel in Goa but not available everywhere.

Only a few locations in Goa have the ferry service from Betim to Panaji, Old Goa to Divar Island,

Querim to Tiracol & Cavelossim to Assolna.



### **USEFUL PHONE NUMBERS**

#### Dialing codes when calling within India:

Landline: 0832 \*\*\*\*\*\* (7 digits) Mobile: 0091 \*\*\*\*\*\*\*\* (10 digits)

#### **VILLA CALANGUTE IMPORTANT NUMBERS**

Reservations Office: 0091 9860716060 / 0091

9922033229

#### **AIRLINE INFORMATION**

For airline inquiries and rail tickets please contact the numbers below.

- Indian Airlines: 0832 2542445/46/47
- Indigo Airlines: 0832 2542953/55
- Spice Jet: 0832 2542953/55
- Air India: 0832 2542445/46/47
- Go Air: 0832 6552280/83
- Deccan: 0832 2542379/80
- Airport Authority of Goa: 0832 2540796
- Goa Tourism Department 2438750

- Margao Info. Counter 2715204
- Panaji Info. Counter 2438751
- Vasco Info. Counter 2512673
- Dabolim Airport 2542445

#### **EMERGENCY CONTACTS**

Police	100
Ambulance	108
Fire Brigade	101
Goa Helpline	2412121
Goa Medical Hospital	2458725

#### **TOUR GUIDE**

Joma International Travels – 098221 49280 Anthony – +91 7350 3785 78/ +91 9422 635 717

#### **Walking Tours & Photography**

Rodden De souza: +91 98506 93623

#### HOSPITALS

**Bosio Hospital**- Football Ground, Pintos Waddo, Opposite Montero, Pilerne - Candolim Rd, Candolim, Goa 403515. Call 0832 248 9034. Open 24/7. **Dr. Dukle's Hospital** – Aguada – Calangute Road, Next to Bob's Inn Hotel, Candolim, Goa 403515. Call 0832 248 9333. Open 8am – 9.30 pm Monday to Saturday, On Sundays 8am–12 noon.

#### **DENTIST**

Smile Factory. Next to Snip Salon & Spa, Fort Aguada Rd, Gauravaddo, Calangute, Goa 403515. Call 098221 67433. Open 9am - 6 pm Monday to Saturday, Closed on Sundays.

### AIRPORT PICK UP/DROP, TAXIS AND SELF DRIVEN VEHICLE HIRE

Below is a list of 3rd party services. During your stay at Villa Calangute you are requested to deal with the following Car/Bike rental companies mentioned below because these are genuine locals who have been providing their service to us over the years and their prices are reasonable if you compare it with others. You will notice they will walk an extra mile when it's related to Villa Calangute. Beware: There are many agents /hoaxer promoting car/ bike/ other services and should not be allowed to enter the villa premises. This information is for your own safety and your decision to make.

#### Self Driven Cars/Bike rental/ Airport Pick &

**Drop.** Vipin: 0091 9822 175 706 /0091 98341 82367. Francis: - 0091 9890 733 940 / 0091 99757 11879 / 00919822161579

**Jeep Hire** - Rama: - 0091 9822 581 358

#### Min Bus/ Tempo Traveller - For Large groups

Vipin: 0091 9822 175 706 Vinod: 0091 9921 461252 Damion: 0091 9822 982034

Please call the above recommendations to compare the prices. Do not forget to give Villa Calangute as a reference for a better rate.

### SPEAK LIKE A LOCAL

Along with being the official language of the Goa, Konkani is also the mother-tongue of all Goans. English and Hindi are widely spoken, although the locals like to hear their beautiful. If you too are visiting Goa, learning Konkani would be quite interesting as well as helpful. Using a dash of phrases and words might prove to be quite handy.

#### **COMMON PHRASES**

Hello/good morning My name is (name) I come from (place) What is your name?

Good evening Good night Can you tell me?

How are you? (male)/ (female)

Can you help me?

Sorry Why Thank you Where

Please
What
Yes/no
I feel sick
I am happy
I am tired
Good

What is the time?

Goodbye

I love Goa

Do you speak English

Deu boro dis dium
Mojem naum (name)
Mau zo gao (place)
Tuchem naum kitay?
Deu bori sanz dium
Deu bori raat dium
Maka saanashi?

Tum Ko so asa? / Ko shem asa?

Mhoji modot korshi?

Maaf kor Kiteak

Deu borem korum

Khuim

Upkar koroonc

Kitem Hoei/Na

Mhojea jivak borem dissonam

Aoo chod kooshi Aoo chod tokla

Borem

Maka Goemcho mog asa Kitlim voram zaleant? Miochay / Adeus Tum Inglez uloitai?

#### **GETTING AROUND**

Can you get me a taxi? How do I go there?

When does the bus leave?

How much does a taxi charge?

How far is the bus stop? How long will it take?

Does this bus go to (Panjim)? Which bus goes to (Calangute)?

Have we arrived in (Candolim)?

How much to (Baga)

Maka ek taxi haadshi?

Thuim hao kosso vossoonk?

Bus kitley and so ta?

Taxi kitley bhaadem ghetaam?

Bus stop kitley pois assa? Kitlo vogoth laagtolo? Ee bus (Panjim) voi ta?

Khui chi bus Calangute vetaa?

(Candolim) pau lay?

(Baga)vossoonk kitlay pot ollay?

## Konkani कोंकणी

### LEARN THE LINGO

Where can I catch the bus to (Panjim)

Turn left/right

Where can I make a phone call?

How many kilometers is it to (Calangute)?

I speak a little Konkani

(Panjim) bus ko ee tamta? Dai an/Ooj an voch

Maka phone koroonc khuim meltolem?

(Calangute) kitlay pois asa? Aoo thodee Konkani ooloyta

#### **EATING OUT**

I am thirsty

I am hungry

Water

I do not want it spicy

Where can I get some snacks?

No sugar No ice

The food is good

Maka taan lagleah Maka bhook lagleah

Oodok

Maka tik naka

Maka khaunk 'snacks' khuim meltolem?

Saakor naka Borof naka

Jevon borem

#### SHOPPING

Do you sell cashew nuts?

Have you got another one like this?

Too expensive!

Do you take credit card?

How much?

I want...

I'll take this

Can I pay in dollars / pounds?

I don't want it

Tumi kaju bhieo viktaat?

Oslem aneek assa?

Ekdom mar rog!

Tu credit card ghetam?

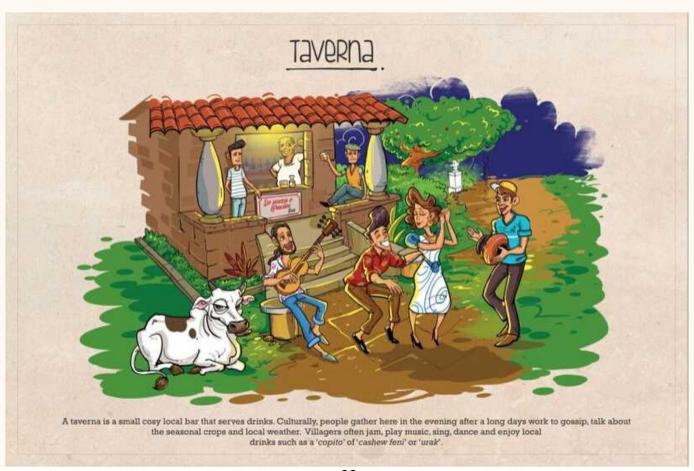
Kitlem?

Maka zai...

Haon hem ghetam

Mhojean pounds voh dollaraani faarik koroone zata?

Maka naka





"Tinto" is a market square found in different parts of Goa. Mainly a fish market to be precise, but now other goods such a fruits, vegitables, flowers, pottery, spices and other day to day groceries are also sold here.

### WHAT'S LOCAL

Art Gallery - Mario Miranda Gallery

**Banks and ATMs** - Corporation bank, HDFC, YES bank, and Dena bank are close by for ATM withdraws and money exchange.

Cashew Nuts Stores - Zantye's, Goa Kaju and many more

Clothes Shops - Levi's, Very, Malini Ramani, Balaji Collections and lots of local shops,

Ice Cream Shop - Baskin Robbins.

Markets (Tinto) - Calangute and Candolim Market.

**Museum** - Benz Celebrity Wax Museum, Museum of Goa.

**Nature and Ocean Experiences** - Ocean Biodiversity, Backwater Kayaking Trail, Scuba Diving, Backyard Cycling Trail- Call 8308600699

**Petrol Station** - You can purchase petrol from local shops by the litre for bikes. The local petrol pump is Bharat Petroleum Chogm Rd, Naika waddo, Calangute, Goa 403516, a 5 minutes drive from the resort.

**Pharmacy**- United Medical Stores.

**Sports Shop** - Decathlon, Nike and Puma.

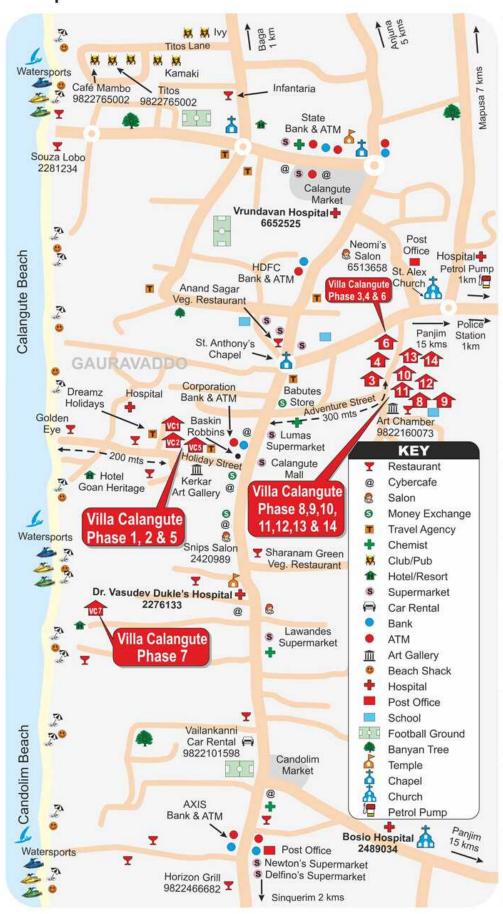
Supermarkets - Newtons and Babutes.

**Tibetan Market** - On Holiday Street, great for picking up souvenirs.

Water Sports- Jet skiing, banana boat ride and paragliding at Calangute Beach,



### Map and Villa Addresses



#### Villa Calangute Phase 1 & 2

1/230- B & C, Holiday Street, Gauravaddo West, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 3 & 4

1/130 -1 & 2, Adventure Street, Gauravaddo East, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 5

1/238, Holiday Street, Gauravaddo West, Calangute Bardez,North Goa 403516

#### Villa Calangute Phase 6

1/130 A, Adventure Street Gauravaddo East, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 7

Sonesta Inn, Villa 'D', Candolim, Bardez, North Goa 403515

#### Villa Calangute Phase 8 & 9

1/114 A & 1/114 B, Adventure Street, Gauravaddo East, Calangute Bardez, North Goa 403516

#### Villa Calangute Phase 10

1/116 B, Adventure Street Gauravaddo East, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 11 & 12

1/116 A & E, Adventure Street Gauravaddo East, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 13 & 14

1/116 D, Adventure Street Gauravaddo East, Calangute Bardez, North Goa 403516

#### Villa Calangute Phase 15 & 16

Souza Vado, Candolim, Bardez, North Goa

#### Villa Calangute Phase 17 & Resort

1/116, Adventure Street Gauravaddo East, Calangute, Bardez, North Goa 403516

#### Villa Calangute Phase 20 & 21

Holiday Street Gauravaddo West, Calangute Bardez, North Goa 403516

